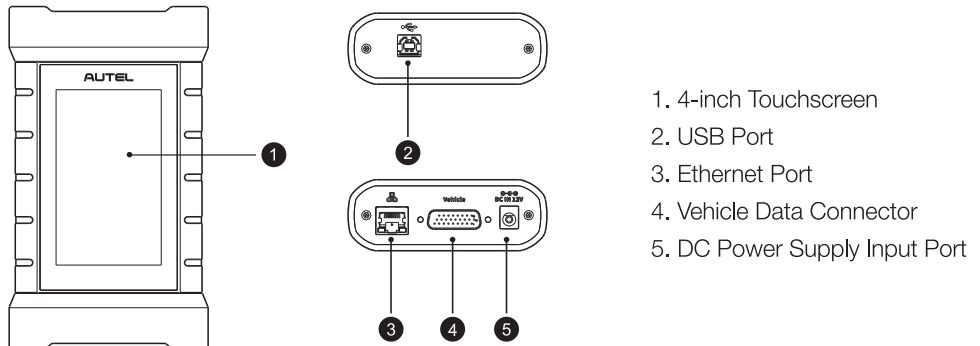


Thank you for purchasing this expert-driven remote diagnostics device. Our tools are manufactured to a high standard and — when used according to these instructions and properly maintained — will provide years of trouble-free performance.

## MaxiFlash XLink



## Getting Started



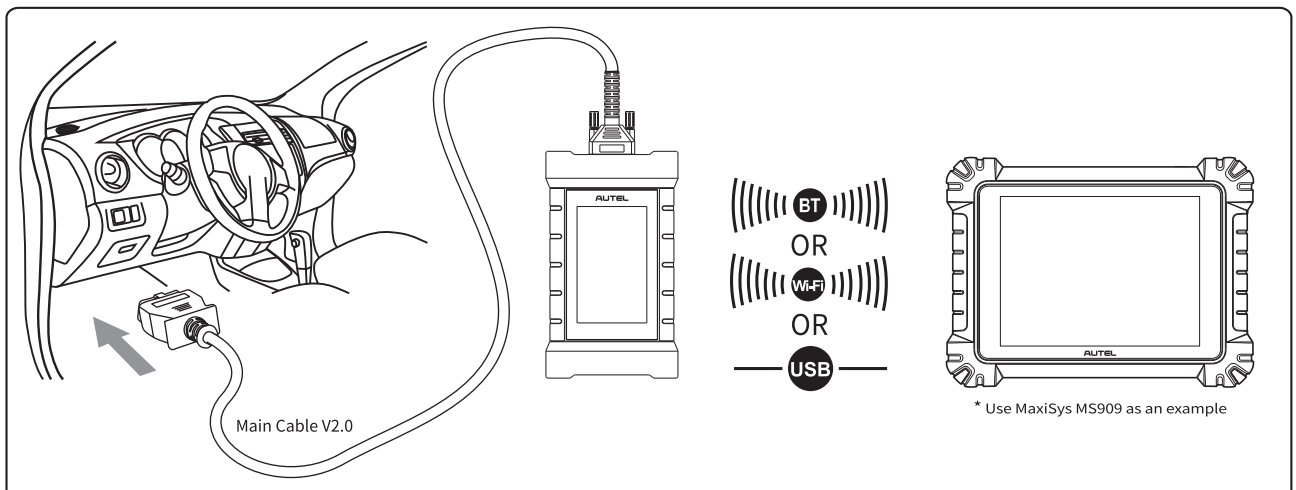
**IMPORTANT:** Before operating or maintaining this unit, please read these instructions carefully, paying extra attention to the safety warnings and precautions. Use this unit correctly and with care. Failure to do so may cause damage and/or personal injury and will void the product warranty.

## Local Diagnostics Connection Instructions



**NOTE:** The following operations use the connection of MaxiFlash XLink with an Autel MaxiSys MS909 as an example. Please use the Autel main cable V2.0 and USB cable V2 to connect the MaxiFlash XLink.

1. Connect the MaxiFlash XLink to the vehicle's Data Link Connector (DLC) using the main cable V2.0.
2. Power up the tablet. Ensure that the tablet battery is charged or that it is connected to the supplied DC power supply. Connect the tablet to the MaxiFlash XLink via Bluetooth, Wi-Fi, or USB cable, and establish a communication link. Use only the USB cable connection when programming.



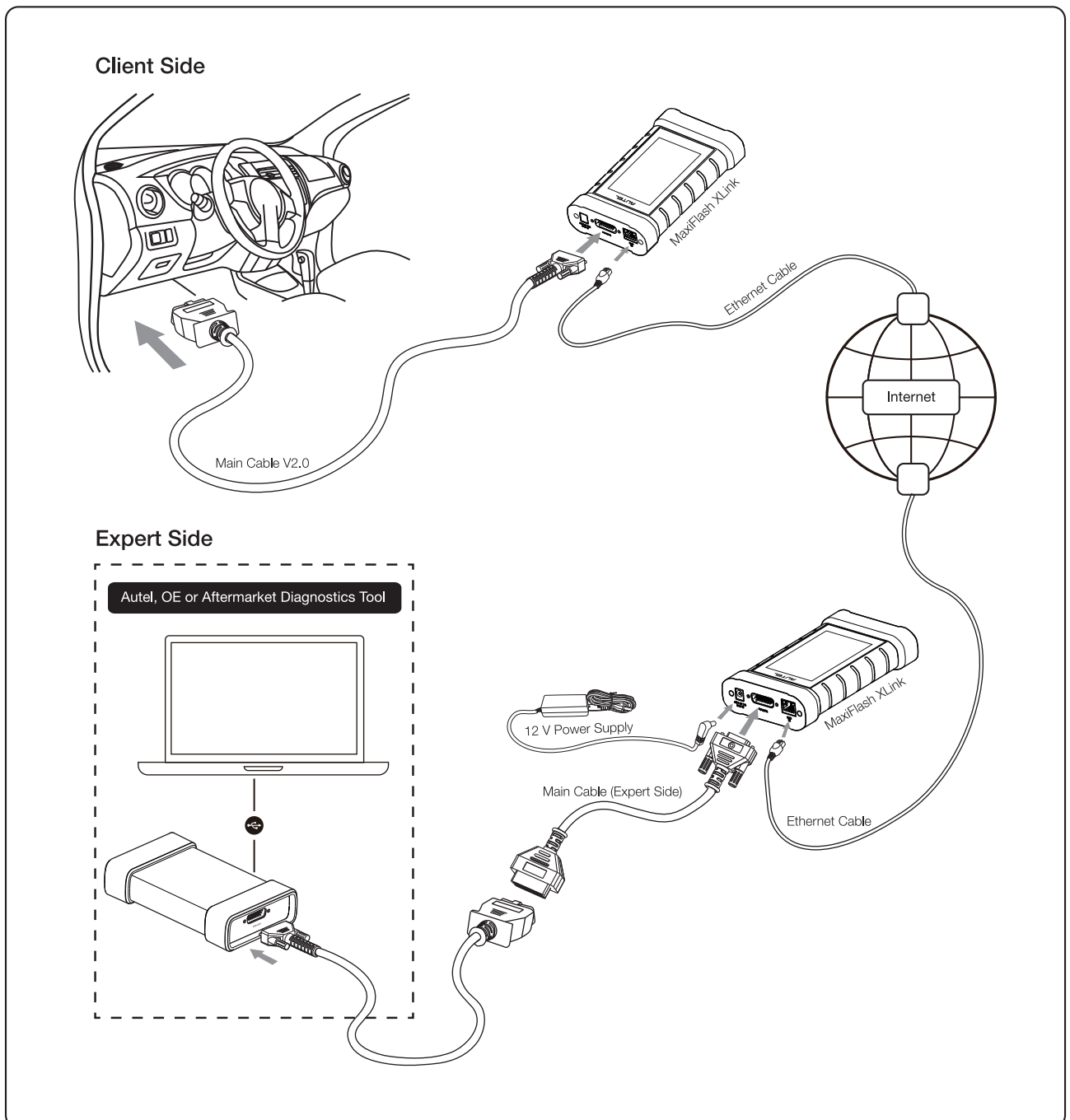
# Remote Diagnostics Connection Instructions

## • Client Side

1. Connect the MaxiFlash XLink to the vehicle's Data Link Connector (DLC) using the main cable V2.0.
2. Connect the MaxiFlash XLink to your local network via the supplied Ethernet cable.

## • Expert Side

1. Connect your Autel, OE or aftermarket diagnostics tool to its VCI via Wi-Fi, Bluetooth or USB cable. Cable connection is recommended here for stable performance.
2. Connect the tool to the MaxiFlash XLink using the Main Cable (Expert Side).
3. Ensure the MaxiFlash XLink is connected to an electrical outlet via the supplied 12 V power supply and is connected to your local network via the supplied Ethernet cable.



# Pairing Your MaxiFlash XLink

Before using the remote service for the first time, you must pair your MaxiFlash XLink with a mobile device.

1

Scan the QR code on the right to download the Autel MaxiFix app.

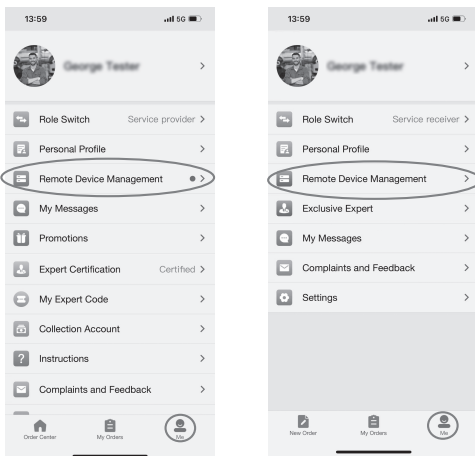


2

If you already have an Autel account, log in with your account ID and password. If you do not have an account, please create one according to the onscreen instructions, and then log in.

3

Tap **Me > Remote Device Management** to begin the linking process.

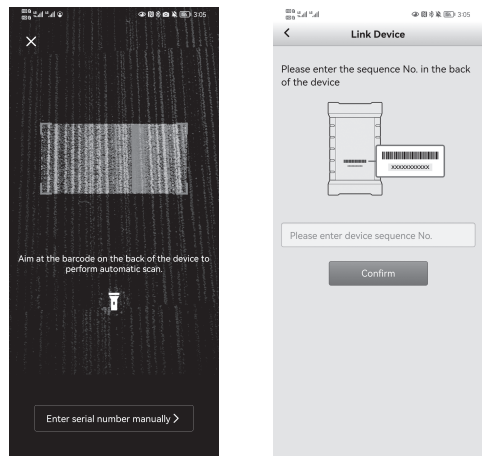


(Expert Side)

(Client Side)

4

Scan the barcode or manually enter the product serial number on the back of the device to link your MaxiFlash XLink.

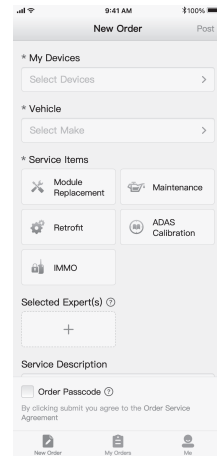


## Remote Service

### • Client Side Operations

- 1 Connect the MaxiFlash XLink to the vehicle according to the Remote Diagnostics Connection Instructions described above.

- 2 Log in to the Autel MaxiFix app. Submit an order after entering the required information on the New Order screen.



- 3 After the order is submitted, wait for a response from the expert side. During this period, you can communicate with the expert about your specific service requirements and confirm the price quotation by sending messages or calling the expert directly.

- 4 Once the expert accepts the order, turn the vehicle ignition ON and make sure that your network status remains steady. Then wait for the expert side to initiate a remote connection.

- 5 After the expert completes the order, you can finalize the order in the Autel MaxiFix app and leave a review for the expert.

### • Expert Side Operations

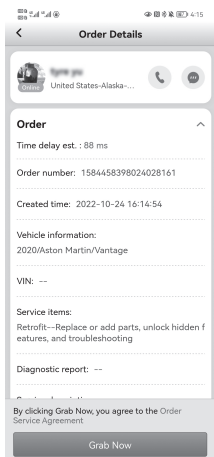
- 1 Log in to the Autel MaxiFix app. Complete the application for your relevant expert qualifications.

- 2 Connect the MaxiFlash XLink and other diagnostics programming devices according to the Remote Diagnostics Connection Instructions described above.



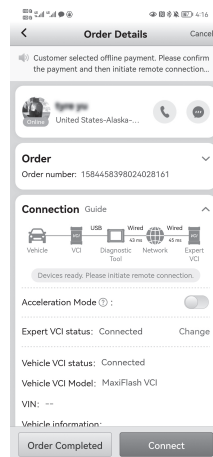
3

Once you are ready to take an order, you can choose how you want to communicate with clients regarding service, whether by messaging or phone.



4

After accepting an order, initiate a remote connection using the Autel MaxiFix app or the MaxiFlash XLink. Ensure that your devices are connected properly and that your Internet connection is stable.



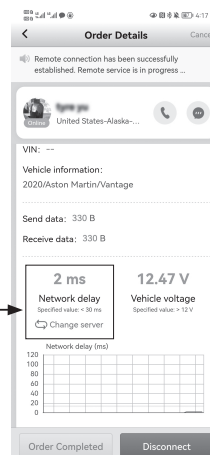
5

After the service is completed, you can use the Autel MaxiFix app to finalize the order.

## Network Speed between Client Side and Expert Side

Network speed is represented by different colors. If the network latency is high, try tapping the **Change Server** button to find a server with better network conditions.

- Green:** Excellent — latency is 30 ms or less.
- Yellow:** Average — latency is between 30 and 60 ms.
- Red:** Poor — latency is greater than 60 ms.



**NOTE:** The illustrations and screenshots used in this Quick Reference Guide may differ slightly from the actual product.